

## Making a Grand Entrance

For the thousands of people who pass through the front doors of St. Mary's every year, their first impression of the Hospital is not always a positive one. The narrow doorway and congested passageway leading to the Hospital interior are difficult to negotiate - especially by those using wheelchairs or walkers. Inside, the spacious main entrance hall is not used to its full potential and amenities such as the gift shop and snack bar occupy cramped spaces and lack visual appeal.

In short, St. Mary's main entrance does not reflect the superb calibre of patient care that it provides.

All of this is about to change. As part of the Hospital's bold redevelopment plan, St. Mary's main entrance will undergo extensive renovations that will make it more efficient, attractive and welcoming.

Outside, there will be a major redesign of the entrance, aimed at maximizing the efficiency of this strategically important area. Inside, the entire space will be reconfigured to accommodate patient and staff services, including:

- Diagnostic services (laboratories, radiology etc.)
- Pharmacy
- Gift shops (flowers, toys, cards etc.)
- Travel agency
- Financial services
- Dry cleaners
- Optometrist
- Parking

These and other commercial services will generate valuable revenues for the Hospital, while offering clientele a more diverse range of amenities.

Major changes will also be made to a number of volunteer-run facilities:

1. **Gift Shop** - the current facility is crowded and lacks visual appeal. The space will be expanded and brightened up.
2. **Snack Bar** - its current location lacks windows, giving it a lacklustre appearance. The facility will be moved to brighter, more spacious surroundings and made more user-friendly.

Thanks to these extensive renovations, the physical "face" that St. Mary's projects to its patients, visitors and staff will soon reflect what the Hospital delivers - *healthcare on a human scale*.